

Mr. Greenway is one of the crankiest businessmen around. He is the big boss with a commanding presence.

Deb, Walter's secretary, has the big responsibility of keeping her boss and the whole office happy. She does this by sharing her positive attitude with everyone.

Chadwick and **Matthews** are staff members at Walter's office who are doing everything they can think of to save the day and make their boss happy.

Sam is one of Walter's Office Staff who is in a bind at the top of the show.

Fake Santa is a poor replacement for the real Santa. He is an employee of Macy's who is a bit rough around the edges. Fake Santa should be played by a performer who is unafraid of being a little over-the-top and has good physical control of their body.

Charlotte Dennon is a TV reporter with a big personality. She does her best to keep her professional persona in public and doesn't like being shown up.

Darlene Lambert and **Emma Van Brocklin** are on the scene in Central Park and are convinced of Santa's magic after Buddy reveals their past Christmas gifts.

The Elves are Santa's special helpers who love their job making toys to meet their Christmas Eve deadline. These roles are great for younger performers, or for those who can embody a youthful spirit, enjoy singing and work well together as a group.

Charlie is in charge of monitoring the other Elves, making sure every present is wrapped and every bow is tied.

Shawanda is a dependable and caring elf. She will do whatever she can to help out others, including Buddy, even though she accidentally reveals that he is a human.

The Ensemble, including New Yorkers, Comforting New Yorker, Macy's Employees, Members of the Rockefeller Crowd, Office Staff, Business Woman, Flyer Guys, Teenager, Jogger, Carolers, Passerby, Children and Parents, are all important roles for creating the distinct worlds of the North Pole and New York City.

Santa Claus has a lot on his plate during the Christmas season, and it is starting to show. He is annoyed with the Elves, tired of lying to Buddy and sad that people seem to be losing their Christmas spirit. He is still the same jolly old St. Nick underneath it all, but the job is getting to him.

Vocal Range

Bb3 - D5

Buddy is the perfect elf! He's good-natured, he means well, and he's happy all the time. There is only one problem. He is not an elf, he's an adult human. This role is perfect for an excellent actor and good singer who has the energetic earnestness and comedic timing that Buddy needs.

Vocal Range

B3 - G5

Jovie works as a store elf at Macy's, but don't be mistaken - she doesn't quite exude the Christmas spirit. She's kind of cynical, a bit tough around the edges, and now the target of Buddy's complete adoration. This is a fantastic role for an actor with a strong singing voice and acting chops.

Vocal Range

G3 - Db5

Walter Hobbs, Buddy's real father, is so focused on keeping his job that he is not making time for his family. He can be stern and unemotional at times, but ultimately he learns to recommit to his family.

Vocal Range

B3 - E5

Emily Hobbs is Walter's devoted wife who would prefer her husband to spend a little more time at home. She is a problem solver and an excellent mother who is doing everything she can to provide a positive family dynamic.

Vocal Range

G3 - D5

Michael Hobbs is the smarter-than-average 12-year-old son of Walter and Emily. He quickly befriends his new adult brother, Buddy, and does everything he can to make sure Buddy becomes a permanent part of the family.

Vocal Range

G3 - D5